

Subject	Public Management Theory			
	Type	Semester	ECTS	Code
	Obligatory	1	5	
Course Lecturer				
Aims and Objectives	<p>The aim of the course is to present the theories, details of concepts, doctrines, principles related to contemporary analysis of public management on a global and Kosovo scale.</p> <p>Therefore, the course looks at management and public governance as instruments of social and political reform as well as organizational change. In this regard, it does so by exploring the reasons, why, and the ways in which managerial ideas are promoted and applied in the public domain. On the other hand, for the purpose of contextualization, public management and governance in Kosovo will also be addressed.</p> <p>The purpose of this course is to enable students to analyze the growth of managerialism in contemporary societies and to think critically about these reforms in public governance and management.</p>			
Learning Outcomes	<p>At the end of the course the studs will be able to:</p> <ul style="list-style-type: none"> - Analyze the theories and concepts of contemporary public management; - Critically evaluate many of the key ethical, legal and social issues related to contemporary public management; - Compare and differentiate local and international norms, contemporary control and accountability policies; - Discuss and review advanced issues related to contemporary public management and their interconnection with policy-making. 			
Course Content	Course Plan	Week		
	Presentation of the syllabus, / Notification with the subject material and an introduction to the course.	1		
	The Theoretical and practical understanding of public management	2		
	Network Management Behaviors Closing the Theoretical Gap	3		
	Planning and Decision Making in Public Management	4		
	Strategic management in public sector organizations	5		
	Public Sector Human Resource Management	6		
	Quality management in public sector organizations	7		
	Control and Its Regulative Function in Public Management	8		
	Problems and responses: a process model of public management reform	9		
	Study visit: Post Telecom of Kosovo	10		
	Case study: Kosovo. Politics and management.	11/12		
	Case study: Kosovo. Process management in public sector organizations. Guest presenter: Secretary General of the Ministry of Public Administration. Republic of Kosovo	13/14 15		
	Teaching/Learning Activity	Weight (%)		
Teaching/Learning Methods	1. Lectures	15%		
	2. Homework	15%		
	3. Discussions/Critique	15%		
	4. Final essay	50%		
	5. Final essay defence	5%		
	Assessment Activity	Number	Week	Weight (%)

Assessment Methods	1. Homework reviews & class work	Regular	1-12	50%
	2. Final essay	1	13-14	50%
Course resources	Resources			Number
	1. Literature			Multiple
	2. Projector			1
ECTS Workload	Activity		Weekly hrs	Total workload
	1. Lectures		2	30
	2. Discussions		1	15
	3. Homework, homework review and final essay		3/4	50
	4. Homework and essay presentations		2	30
Literature/References	Selected books:			
	• Tony Bovaird, Elke Loffer (ed), Public Management and Governance, second edition, Routledge, New York, 2009			
	• Christopher Pollitt, Geert Bouckaert, Public Management Reform. A Comparative Analysis— Into the Age of Austerity, Oxford University Press, New York, 2017			
	• John M. Bryson, Strategic Planning for Public and Non-Profit Organizations, A Guide to Strengthening and Sustaining Organizational Achievement, Jossey-Bass, San Francisco, 2004			
	• Konrad Raczkowski, Public Management Theory and Practice, Springer International Publishing, New York, 2016			
	• Mary Lee Rhodes, Joanne Murphy, Jenny Muir, and John A. Murray, Public Management and Complexity Theory Richer Decision-Making in Public Service, Routledge, New York, 2011			
	• Robyn Keast, Myrna Mandell, and Robert Agranoff (ed.), Network Theory in the Public Sector Building New Theoretical Frameworks, Routledge, New York, 2014			
	Selected journal articles:			
	• Eppel, E. A., & Rhodes, M. L. (2017). Complexity theory and public management: a —becoming field. Public Management Review, 20(7), 949–959. doi:10.1080/14719037.2017.1364414			
	• Grönroos, C. (2018). Reforming public services: does service logic have anything to offer? Public Management Review, 1–14. doi:10.1080/14719037.2018.1529879			
	• Lucas, D. S. (2017). Evidence-based policy as public entrepreneurship. Public Management Review, 1–21. doi:10.1080/14719037.2017.1412115			
	• Luu, T. T. (2018). Service-oriented high-performance work systems and service-oriented behaviours in public organizations: the mediating role of work engagement. Public Management Review, 1–28. doi:10.1080/14719037.2018.1526314 (Routledge. Taylor & Francis Group)			
	• Wagner, B., & Fain, N. (2017). Regulatory influences on innovation in the public sector: the role of regulatory regimes. Public Management Review, 20(8), 1205–1227. doi:10.1080/14719037.2017.1350282			
• Rainer Kattel, Veiko Lember & Piret Tõnurist (2019): Collaborative innovation and human-machine networks, Public Management Review, DOI: 10.1080/14719037.2019.1645873				
• Chen, J., Walker, R. M., & Sawhney, M. (2019). <i>Public service innovation: a typology.</i>				

Public Management Review, 1-22. doi:10.1080/14719037.2019.1645874

- Caroline Howard Grøn, Louise Ladegaard Bro & Lotte Bøgh Andersen (2019): Public managers' leadership identity: concept, causes, and consequences, *Public Management Review*, DOI: 10.1080/14719037.2019.1645875
- Youlang Zhang, Xinsheng Liu & Arnold Vedlitz (2019): Issue-specific knowledge and willingness to coproduce: the case of public security services, *Public Management Review*, DOI: 10.1080/14719037.2019.1635193
- Jaclyn S. Piatak, James W. Douglas & Ringa Raudla (2019): The role perceptions of government professionals: the effects of gender, educational field, and prior job sector, *Public Management Review*, DOI: 10.1080/14719037.2019.1642949

- Sue Williamson, Linda Colley & Meraiah Foley (2019): Human resource devolution, decoupling and incoherence: how line managers manage gender equality reforms, *Public Management Review*, DOI: 10.1080/14719037.2019.1642951
- Adrian Ritz, Carina Schott, Christian Nitzl & Kerstin Alfes (2020): Public service motivation and prosocial motivation: two sides of the same coin?, *Public Management Review*, DOI: 10.1080/14719037.2020.1740305
- Erik Eriksson, Thomas Andersson, Andreas Hellström, Christian Gadolin & Svante Lifvergren (2019): Collaborative public management: coordinated value propositions among public service organizations, *Public Management Review*, DOI: 10.1080/14719037.2019.1604793
- Yousueng Han (2019): The impact of accountability deficit on agency performance: performance-accountability regime, *Public Management Review*, DOI: 10.1080/14719037.2019.1679237
- Giuseppe Grossi, Albert Meijer & Massimo Sargiacomo (2020): A public management perspective on smart cities: 'Urban auditing' for management, governance and accountability, *Public Management Review*, DOI: 10.1080/14719037.2020.1733056
- Hanneke Gieske, Bert George, Ingmar van Meerkerk & Arwin van Buuren (2019): Innovating and optimizing in public organizations: does more become less?, *Public Management Review*, DOI: 10.1080/14719037.2019.1588356
- Edmund C. Stazyk & Randall S. Davis (2019): Transformational leaders: bridging the gap between goal ambiguity and public value involvement, *Public Management Review*, DOI: 10.1080/14719037.2019.1588357
- Nielsen, J. A., Wæraas, A., & Dahl, K. (2019). When management concepts enter the public sector: a dual-level translation perspective. *Public Management Review*, 1–21. doi:10.1080/14719037.2019.1582689
- Kruijen, P. M., & Van Genugten, M. (2019). Opening up the black box of civil servants' competencies. *Public Management Review*, 1–23. doi:10.1080/14719037.2019.1638442

Note	
Contact and consultation	<p>dritero.arifi@ubt-uni.net Wednesday at 15:00 - 16:00, with confirmation via official email. Office 302, 3rd floor, tel: 383-38 541 400, UBT, Prishtina</p>