

<b>Subject</b>	<b>Management, Organization and Leadership</b>			
	<b>Type</b>	<b>Semester</b>	<b>ECTS</b>	<b>Code</b>
	Mandatory	II	4	
<b>Aims and Objectives</b>	<p>This course seeks to understand individual attitudes and behaviour in an organisational context. It does this by reviewing psychological theories as they apply to organisations; demonstrating the contribution of a psychological perspective to understanding human behaviour at work; and critically evaluating the empirical evidence. Also, this course explains topics related to the personality and individual differences, work motivation, decision making, rewards systems, psychological contracts, organisational justice, performance and counter-performance (organisational citizenship behaviour, retaliation in organisations), leadership, groups and group processes, design of work, organisational culture.</p>			
<b>Learning Outcomes</b>	<p>After completing the course, students should be able to:</p> <ul style="list-style-type: none"> <li>• Understand the major approaches to the study of organizations</li> <li>• Apply organizational theories to inform their understanding of and experience of work</li> <li>• Critically evaluate perspectives in organizational theory and their applications</li> <li>• Demonstrate the application of organisational theory knowledge in real case studies</li> <li>• Understand the behaviour of individuals in institutional and organisational settings</li> <li>• Communicate clearly and effectively their views on organisational theory and behaviour</li> </ul>			
	<b>Course Plan</b>			<b>Week</b>
	Introduction to the Organizational Behaviour			1

<b>Course Content</b>	Diversity in the Organizations	2		
	Values and personality	3		
	Defining of the motivation notion and its application	4		
	The workplace conflict management	5		
	Foundations of group behaviour	6		
	Midterm examination	7		
	Communication and decision making	8		
	Leadership, management and governance	9		
	Organizational culture, national culture, and organizational learning	10		
	Management and managers' behaviours	11		
	Organizational change and stress management	12		
	Human resources policies and practices	13		
	Recap and summary	14		
	Final exam	15		
<b>Teaching/Learning Methods</b>	<b>Teaching/Learning Activity</b>		<b>Weight (%)</b>	
	1. Lectures		20%	
	2 Seminars		20%	
	3 Laboratory		20%	
	4 Case studies		40%	
	5 Role play		-	
	6 Problem-based learning		-	
	7 Study visits			
	8 Work placement			
<b>Assessment Methods</b>	<b>Assessment Activity</b>		<b>Number</b>	<b>Week</b>
				<b>Weight (%)</b>
	1. Seminar/ Group project		4-14	20%
	2. Participation/Activities		1-14	10%
	3. Midterm examination		7	30%
4. Final examination		15	40%	
<b>Course resources</b>	<b>Resources</b>		<b>Number</b>	
	1. Klase (e.g)		1	
	2. Laborator (e.g)		1	
	3. Moodle		1	

	4. Softuer MATLAB/SPSS/SIMULINK		1
	5. Projektor		1
<b>ECTS Workload</b>	<b>Activity</b>	<b>Weekly hrs</b>	<b>Total workload</b>
	Lectures	7	24
	Seminars	3	12
	Case studies	7	24
	Practice	3	12

	Independent work	8	26
	Exam Total	2	2
			100
<b>Literature/References</b>	<b><u>Obligatory Literature:</u></b>		
	<ol style="list-style-type: none"> <li>1. Mimoza Kasimati, Mimoza Manxhari: Sjellje Organizative, Tirane (2007).</li> <li>2. Krasniqi, E; Kume, V; &amp; Mustafa, N. (2019). "Lidershipi - teori, koncepte dhe praktika", Prishtinë; UBT.</li> <li>3. Robbins, S.P., Judge, T.A., (2017). Organizational Behavior, 17th Edition, Pearson Education Limited.</li> </ol>		
<b>Contact</b>	<b><u>Additional Literature:</u></b>		
	<ol style="list-style-type: none"> <li>4. R Steers, L Porter, G Bigley (2003) Motivation and Work Behaviour, McGraw-Hill;</li> <li>5. D Nelson and J Campbell Quick (2006) Organizational Behaviour: Foundations, Reality and Challenges. (5th edition) Thomson South-Western;</li> </ol>		