

Subject	“Leadership in Public Safety and Crisis Management”			
	Type	Semester	ECTS	Code
	Mandatory (M)	6	5	
Course lecturer Course assistant Course tutor				
Aims and objectives	<p>The course will explore the various organizations involved in the provision of public safety services, such as police, fire agencies, private security companies, and emergency management providers. The focus will be placed on the challenges from terrorism and natural disasters and response strategies and decision making related to public safety and security strategies for today’s diverse society, focusing on how to analyze safety and security risks and devise plans to counter those threats. The aims of this course is also to address the role of leadership in public safety organizations and the skills to manage a crisis. Leadership styles, roles, communication, group dynamics and organizational culture are examined and applied to organizational maintenance, adaptation, and change.</p>			
Learning outcomes	<p>Upon successful completion of this course, students will be able to:</p> <ul style="list-style-type: none"> • Understand basic theories of leadership and management. • Understand Public Safety concepts • Identify what a crisis is • Define crisis management • Anticipate and manage crises successfully • Understand crisis management across different conditions and contexts • Understand emergency services organizations, rank structure, and management required for effective operations and overall success of the organization 			
Course content	Course plan			Week
	Introduction - Outline of the syllabus: the content of the course, the method,			1
	Basic Theories of Leadership and Management			2
	Introduction to Public Safety			3
	Public Safety Organizations			4
	Law Enforcement and Public Safety leadership			5
	Emergency and Safety Response Plans			6
	Public Safety in the Digital Age			7
	Crisis Management: Theory and Practice			8
	Phases and Steps of Crisis Management			9
	The Role of Public Relations in Crisis Management			10
	Leadership and strategies in Crisis Management			11

	Public Safety and Crisis Management in Kosovo			12
	Presentation of research papers			13
Teaching/Learning methods	Teaching/Learning activity			Weight (%)
	85. Lectures			50%
	86. Exercises + Essay			30%
	87. Study case			10%
	88. Simulation			5%
Assessment Methods	Assessment activity	Number	Week	Weight (%)
	58. Lecture participation	15	1-15	20%
	59. Research paper + presentation	1	2-15	30%
	60. Final exam	1	15	50%
Course sources	Resources			Number
	91. Lectures			various
	92. Literature			various
	93. Moodle			1
	94. E-library			various
	95. Projector			1
ECTS workload	Activity		Weekly hrs	Total workload
	116. Lectures		2	30
	117. Exercises		1	15
	118. Research paper		n/a	35
	119. Consultation		n/a	5
	120. Independent learning		2	38
	121. Exam		1	2
Literature/References	<ul style="list-style-type: none"> Wilson, Anthony. Bridge the Gap: Leadership Lessons for the Public Safety Leader. Createspace Receiving, 2015. Stephen P. Robbins/ David DeCenzo, Bazat e menaxhimit, Koncepte dhe aplikime themelore, UET Press. Ortmeier P.J, Edvin Meese III, Leadership, Ethics and Policing: Challenges for the 21st Century, second edition, Pearson, 2009. Ortmeier P.J, Introduction to Law Enforcement and Criminal Justice, sec. edition, Prentice Hall, 2005. Ortmeier, P. J., Introduction to Security: Operations and Management, Prentice Hall, 2012. Wilson, Anthony. Bridge the Gap: Leadership Lessons for the Public Safety Leader. Createspace Receiving, 2015. 			

	<ul style="list-style-type: none"> • Strategjia e Sigurisë e Kosovës 2022 – 2027, https://kryeministri.rks-gov.net/wp-content/uploads/2022/10/1-Strategjia-e-Sigurise-e-Kosoves-ALB.pdf • Sfidat e Sigurisë Publike në Kosovë, QKSS, 2020, https://qkss.org/images/uploads/files/BKS_Sfidat_e_sigurise_publike_ne_Kosove_15030.pdf • Siguria publike në Kosovë: Trendët e Perceptimeve të Qytetarëve për Sigurinë Publike në Kosovë Periudha: 2012 – 2015, Qendra Kosovare për Studime të Sigurisë, 2016. http://www.qkss.org/repository/docs/Siguria_Publike_BKS_(4)_449917.PDF • INDEKSI KOSOVAR I REZILIENCËS, EKSTREMIZMI I DHUNSHËM NË KOSOVË: ÇFARË MUND TË MËSOJMË NGA REZILIENCA NË KOMUNITET? QKSS, 2020, https://qkss.org/images/uploads/files/Resilient_paper_alb_208964.pdf • STRATEGJIA NACIONALE PËRSIGURI NË BASHKËSI DHE PLANI I VEPRIMIT 2018 – 2023, Ministria e Punëve të Brendshme, 2018. https://kryeministri-ks.net/wp-content/uploads/2019/08/Strategjia-Nacionale-per-siguri-ne-bashkesi.pdf
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