

Subject	Knowledge Management				
	Type	Semester	ECTS	Code	
	Elective	3	4		
Course Lecturer					
Aims and Objectives	<p>The course focuses on how people work together in a number of contexts, from project teams within particular organisations to inter-organisational networks and alliances from the perspective of organisational knowledge. It offers students a theoretical and practical understanding about how organisations construct, disseminate and share knowledge in those settings. The focus is both theoretical and practical. Students will be expected to engage with both current theoretical debates and emerging practical issues in organisational life. The course will cover topics such as: Organisations in the knowledge economy, knowledge-intensive companies, organisational learning, communities of practice, storytelling as knowledge transmission, teams and project organisations, virtual spaces, networks, alliances and partnerships, collaborative work, innovation and knowledge creation, implications for research and practice.</p>				
Learning Outcomes	<p>Upon successful completion of this course, students will be able to:</p> <ul style="list-style-type: none"> - Demonstrate an understanding of key concepts, fundamentals and approaches to knowledge management - Recognise the relationship between knowledge management and organisational leadership - Demonstrate an understanding of key techniques for knowledge management - Appreciate the influence of knowledge management in public management and other sectors of non-governmental management 				
Course Content	Course Plan			Week	
	Introduction to knowledge management			1	
	Organisations in the knowledge economy			2	
	Knowledge-intensive companies			3	
	Organisational learning			4	
	Communities of practice			5	
	Storytelling as knowledge transmission			6	
	Teams and project organisations			7	
	Virtual spaces			8	
	Case studies			9	
	Networks, alliances and partnerships			10	
	Collaborative work			11	
	Innovation and knowledge creation			12	
	Implications for research practice			13	
	Presentations			14	
Presentations			15		
Teaching/Learning Methods	Teaching/Learning Activity			Weight (%)	
	1. Lectures			20%	
	2. Researches			20%	
	3. Discussions/Critique			10%	
	4. Final exam			50%	
Assessment Methods	Assessment Activity		Number	Week	Weight (%)
	1. Researches		Regular	1-15	50%
	2. Final exam		1	16	50%
Course resources	Resources			Number	
	1. Literature			Multiple	
	2. Moodle			1	

	3. Projector		1
ECTS Workload	Activity	Weekly	Total
	1. Lectures and discussions	2	30
	2. Researches	1	15
	3. Individual study	4	53
	4. Final exam	1	2
Literature/References	<p>Basic literature: Hislop, D., Bosua, R., & Helms, R. (2018). Knowledge management in organizations: A critical introduction. (4th edition) Oxford: Oxford University Press. Dalkir, K. (2011). Knowledge Management in Theory and Practice (2nd edition). Cambridge, Massachusetts: The MIT Press. Mohapatra, S., Agrawal, A., & Satpathy, A. (2016). Designing Knowledge Management-Enabled Business Strategies. Switzerland: Springer Watson, I. (2003). Applying Knowledge Management. Techniques for Building Corporate Memories. San Francisco: Morgan Kaufmann Publisher. Murray E. J. (2005). Case Studies in Knowledge Management. USA: IGP</p>		
	<p>Complementary literature: Castells, M. (1996) <i>The Raise of the Network Society</i>. Oxford: Blackwell; Czarniawska, B. (1998) <i>A narrative approach to organisation studies</i>. Qualitative research methods series. London: Sage; Dierkes, M.; Natal, A. B.; Child, J. and Nonaka, I. (2001) <i>Handbook of Organisational Learning and Knowledge</i>. Oxford: Oxford University Press.</p>		
Contact			

